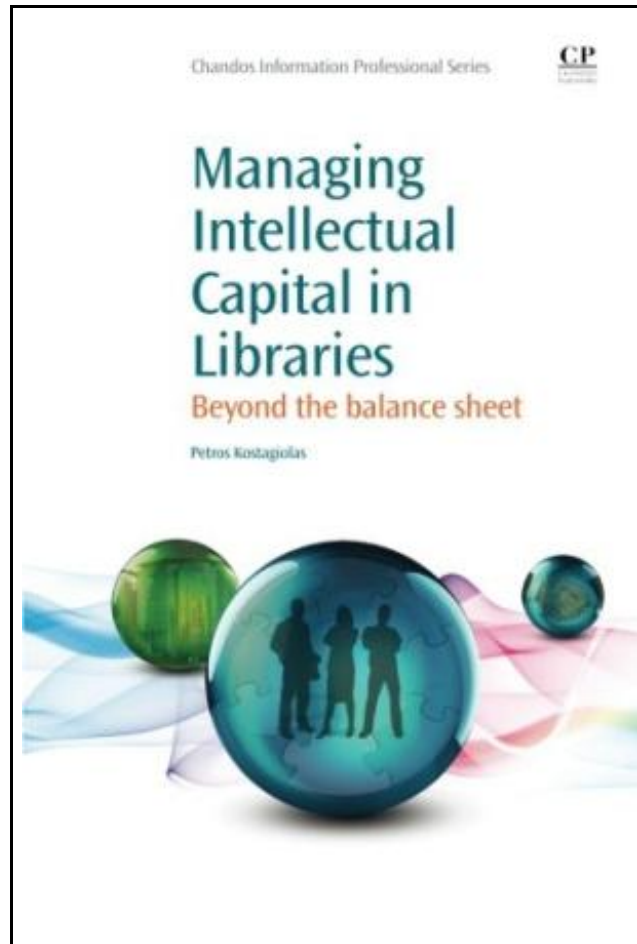


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MANAGING INTELLECTUAL CAPITAL IN LIBRARIES: BEYOND THE BALANCE SHEET



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